

How To Find the Survey

The screenshot shows the Vision Source website interface. At the top, the date is Tuesday, September 09, 2014, and there is a 'Contact Support' link. The main navigation bar includes links for Home, Members, Library, Practice Management, RX Ordering, Resources, Vendors, Leadership Team, and FAQ. A dropdown menu for 'Members' is open, showing options for 'My Office(s)', 'My Events', 'Member Lookup', and 'Manage Care Initiative Survey'. An arrow points to the 'Manage Care Initiative Survey' link. Below the navigation bar, there is a paragraph of text about Vision Source's mission and a banner for 'the EXCHANGE 2014'. On the right side, there is a promotional image for 'Get Two Months ROYALTY FREE' and a 'Click Here for Details' button. Below that, there is an advertisement for 'The #1 Selling Monthly Contact Lens' by Alcon, featuring 'AIR OPTIX' and a 'LEARN MORE' button. At the bottom right, there is an advertisement for 'THE CLEAR SOLUTION FreshKote LUBRICANT EYE DROPS' with a 'Click to ORDER HERE' button. The footer includes the Vision Source logo and 'Home Office Contact Information'.

Tuesday, September 09, 2014
Contact Support

Home Members Library Practice Management RX Ordering Resources Vendors Leadership Team FAQ

Home My Office(s) My Events Member Lookup Manage Care Initiative Survey

Vision Source the belief that eye health care is best provided by an independent family eye doctor, free to make his or her own decisions about what is best for the continued good vision of the patient. With the continued support of you and your thousands of colleagues in the Vision Source® network, we'll remain true to that mission. Vision Source® will continue to offer unmatched purchasing power, consultative member service support and innovative practice management and marketing programs. All designed to help you thrive as an independent practitioner.

the EXCHANGE 2014

Get Two Months ROYALTY FREE For Each Qualified Office That Joins

Click Here for Details

The #1 Selling Monthly Contact Lens¹

LEARN MORE

AIR OPTIX

Alcon a Novartis company

THE CLEAR SOLUTION FreshKote LUBRICANT EYE DROPS

Select your office
303 Twin Dolphin Drive, Ste. 122

Click to ORDER HERE

Home Office Contact Information
Toll Free 888-552-2020

Managed Care Initiative Survey Screen Shot from Administrator Intranet

Vision Source Managed Care Initiative Survey

We continue to develop relationships with the various managed care organizations around the country. It is essential that we are able to paint an accurate picture of access available locally and nationally within the Vision Source® network.

Please fill out the survey below for each physical location (office) within your practice.

First Name Last Name

Vision Source Office ID

Practice Name

Address:

City State Zip Code

1. How many owner (doctors) do you have in location?

2. How many associate doctors (non-owners) do you have in this location that work:

1 day per week?

2 days per week?

3 days per week?

4+ days per week?

3. Are you using the one page diabetes / glaucoma exam reporting form in this location? ☐ Yes ☐ No

4. Are you measuring patient experience (NPS)? ☐ Yes ☐ No

5. How do you measure patient experience (NPS)?

☐ Do not measure

☐ Demandforce

☐ WebSystem3

☐ Phone calls

☐ Other

6. What is your average patient satisfaction (NPS) score?

7. How many patient visits do you average per week at this location?

8. Of the average number of patient visits per week at this location, how many have one of the following risk factors: hypertension, heart disease, diabetes, tobacco use, obese?

9. What number of the patients from the previous question has a PCP relationship and has seen the PCP within the last 18 months?

10. What is your current weekly average "extra" patient capacity for this location?

11. How many patients, aged 65+, do you see per week at this location?

12. How many cataract patients do you refer for surgery per week at this location?